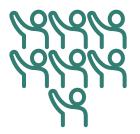
Hello.

Talking to someone who gets it really makes a difference.

Gurminder Taggar,

Director 03 9067 5640 Enquiries@archer.money Level 23, 520 Oxford St Bondi Junction NSW 2022

You're in good hands.



7 out of 10* Aussies chose a broker over a banker to help with their loans. Why?

*Mortgage & Finance Association of Australia (MFAA) quarterly survey of leading mortgage brokers and aggregators July - September 2022



We work in your best interests

Brokers work for you, not the banks or shareholders

#BROKERSWORKFORYOU

Our promises. Three things you can expect from us.



Find the right deal for you

We'll research 60+ banks and lenders to find the right loan for you



Save you time

We will do all the legwork for your application.



Keep it simple

There is no charge to you. We're paid by the lender you choose.*

Access to 60+ banks and lenders in one place

| Residential | | | | | | | |
|--------------------------------|--------------------------------------|-----------------------------------|----------------------|-------------------------|---------------------------------|--|--|
| :ubank | Adelaide Bank | AMP** | ANZ ? | AUSTRALIAN FINANCIAL | AUSWIDE | | |
| ● # B 銀行 BANK OF CHINA | pankfirst Invested in you | Bank of Melbourne | BOQ 🖢 | bank <mark>SA</mark> | ₩ bankwest | | |
| Better Choice | Beyond Bank | Bluestone. | Colonial. | cîtîbank | credit unionsa | | |
| Firefighters Mutual Bank | firstmac | GO beyond | GC flexi | GC edge | Health Professionals Bank | | |
| HEARTLAND REVERSE MORTGAGES | <u>Heritage Bank</u> People first | HomeStart FINANCE | ING 🔊 | Keystart. | La Trobe | | |
| ▲ Liberty | MACQUARIE | (me) | MORTGAGE MARTI | MyState Bank | * nab | | |
| pepper money | p ∎bank | Red ^Z ed ^T | resimac | st.george | SUNCORP 🔵 | | |
| Teachers Mutual Bank | Uni3ank | Mirgin money | W estpac | | | | |
| Commercial | | | | | | | |
| ≫ AdelaideBank | ANZ | BOQ BUSINESS | Bank of Melbourne | bank <mark>SA</mark> | ₩ bankwest | | |
| Commonwealth Bank | GC beyond | GC flexi | idutch | ING 🔊 | judo bank | | |
| La Trobe | ▲ Liberty | MACQUARIE | EDF/2 FINANCE | * nab | PARAM Ş UNT | | |
| pepper money | Red ^Z ed [°] | SCOTTISH PACIFIC BUSINESS FINANCE | st.george | SUNCORP | Thinktank | | |
| M estpac | | | | | | | |
| | | Equipmen | rt Finance | | | | |
| ANZ | Commonwealth Bank | credit union sa | firstmac | judo | ∠ Liberty | | |
| MACQUARIE | ED F/Z FINANCE | * nab | AGILITI CAPITAL | pepper | W estpac | | |
| | Deposit Bonds | | | | | | |
| DÊPOSIT POWER | DBA Deposit Bond Australia | Deposit Assure | | | | | |
| | | Persono | ıl Loans | | | | |
| LATITUDE | ED F/Z FINANCE | pepper money | Plenti | | | | |

How we will work together.



Connecting and protecting you.

(\$)=

All the services you need under one roof

- Home loans
- Investment loans
- Refinance
- Commercial loans
- Car loans

- Personal loans
- Business loans
- Equipment loans
- Construction loans



Protect you, your loved ones and your lifestyle

- Income protection
- Life insurance
- Trauma cover
- Total and permanent disability
- Home and contents
- Landlord insurance



Save money on running your home

Our partners Loan Market Home Now can help you organise:

- Electricity
- Gas
- Solar

- Internet
- Pay TV
- Phone

The legal stuff - Credit Guide.

- ✓ Who we are
- The banks and lender we work with
- Our obligations to you
- ✓ How we get paid
- ✓ Who to speak to if you're unhappy



Credit Guide.

This credit guide provides you with the key information you need to know to make an informed and confident choice when engaging our services. We are licensed to arrange loans and leases under the National Consumer Credit Protection Act 2009 (NCCP Act). The NCCP Act regulates the activity of lending, leasing, and finance broking.

Key Information

Our full name Archer Mortgage Group Pty Ltd ACN 613733216 Trading As

Archer Money

Level 23, 520 Oxford St Bondi Junction NSW 2022 **Phone**

03 9067 5640

Enquiries@archer.money **Email**

Australian Credit Licence Number 519017

Internal Complaints Officer

Contact Details

Address

Gee Taggar, Email: Gee@archer.money or 03 9067 5640

Australian Financial Complaints Authority

External Dispute Resolution Online: www.afca.org.au Email: info@afca.org.au Scheme

Telephone: 1800 931 678 (free call) **Contact Details** Mail: GPO Box 3, Melbourne Vic 3001

Services we provide

We will help you choose a loan or lease which we believe is in your best interests. We will provide you with information on a broad range of lenders and make a recommendation based upon what you tell us is most important to you. Once you have chosen a loan or lease that is suitable for you, we will help you obtain an approval. We source finance from a panel of financiers. Our current panel comprises the financiers listed below:

Bluestone

Residential

Australian Military Bank Better Choice Home Loans Firefighters Mutual Bank Health Professionals Bank Heartland Seniors Finance National Australia Bank National Australia Bank Paramount Mortgage Services Victorian Mortgage Group Virgin Money Australia Adelaide Bank AMP Australia

Assetline Capital

Australian Financial Auswide Bank Bank First Bank of China Bank of Melbourne Bank of Queensland Bank of Us Bank SA BankWest

Beyond Bank

Bridgit Brighten Commonwealth Bank Credit Union SA FirstMac Go Beyond Go Edge Go Flexi Granite Homeloans Great Southern Bank

Heritage Bank HomeStart ING Judo Bank Keystart Home Loans La Trobe Financial Liberty Macquarie ME Bank Mortgage Mart MyState

P&N Bank Pepper Money RedZed Resimac St George Suncorp Teachers Mutual Bank uBank UniBank Wave Money

Westpac

Commercial -

Adelaide Bank Commercial Bank of Melbourne Commercial
Bank of Queensland Commercial
Commonwealth Commercial
Oak Capital Commercial Scottish Pacific Commercial Scottish Pacific Commercial Suncorp Commercial/Business ANZ Commercial Assetline Commercial Bank SA Commercial Go Beyond Commercial

Go Flexi Commercial Granite Commercial ING Commercial Judo Bank Commercial

La Trobe Commercial La Trobe Commercial Liberty Commercial Macquarie Commercial Medfin Finance NAB Commercial Paramount Commercial Prime Capital RedZed Commercial St George Commercial Westpac Commercial

Asset Finance & Personal Loans

Judo Bank Asset Finance Liberty Motor Finance
Pepper Money Personal Loans
Resimac Asset Finance
Scottish Pacific Asset Finance Westpac Equipment Finance

Affordable Car Loans Agiliti Capital Alex Bank Angle Finance ANZ Asset Finance Banio

Capital Finance CBA Asset Finance Early Pay Finance One Firstmac Car Loans FlexiCommercial Grow

Macquarie Leasing Medfin Asset Finance Metro Finance MoneyPlace Morris NAB Asset Finance NOW Finance

Pepper Asset Finance Plenti Auto Finance Society One WISR (PL) WISR (AF)

This section provides details of the 6 most frequently used lenders by the licensee over the last financial year. This is not intended to be a comprehensive list, as there are other lenders on the current panel that may be utilised

| Lending Institutions and Financiers | % of loan settled for the previous financial year |
|-------------------------------------|---|
| 1. National Australia Bank | 27.5% |
| 2. Macquarie | 20% |
| 3. Commonwealth Bank | 15% |
| 4. ANZ Australia | 7.5% |
| 5. St George | 7.5% |
| 6. Bank of Melbourne | 7.5% |

The information above is generated based on a full financial year, so in some circumstances a full year's data may not be available. In these instances, the field will be blank or there will be limited information, however you can request further details from your broker.

Our responsible lending obligations

Under the NCCP Act, we are obliged to ensure that any loan or principal increase to a loan we make and any lease we enter with you is suitable to your needs and objectives. To decide this, we will need to ask you some questions in order to assess whether the loan or lease meets these requirements. The law requires us to:

- Make reasonable enquiries about your requirements and objectives
- Make reasonable enquiries about your financial situation
- Take reasonable steps to verify that financial situation
- In order for us to discharge our obligation in assessing your application for credit assistance, it is important that we have all available, accurate, current and relevant information.
- If you are unable for whatever reason to provide the information required to assess your personal and financial circumstances we may not be in a position to make a recommendation to you.

Credit will be unsuitable if at the time of the assessment, it is likely that at the time the credit is provided:

- You could not pay or only pay with substantial hardship
- The credit will not meet your requirements and objectives

For example, if you can only repay by selling your principal place of residence, it is presumed that the loan will cause substantial hardship unless the contrary is proved. For this reason, we must ask you to provide a significant amount of information. It is therefore very important that the information you provide us is accurate.

We must provide you with a copy of our preliminary credit assessment of your application if you ask within 7 years of when we assist you. We are only required to give you a copy of the credit assessment if we give you credit assistance.

If we arrange a loan for you to purchase or refinance real estate, remember you must make your own enquiries about the value of the real estate and its potential for future growth. Although we may obtain a valuation, that is for our own use and you should not rely on it.

Acting in your Best Interests Best Interests Duty

When providing credit assistance, we are obliged to act in your best interests [Best Interests Duty]. This means that any products we recommend to you must be in your best interests, and the reasons for these recommendations will be documented, recorded, and explained and provided to you. In order to ensure your best interests have been met, we will assess what product[s] and what credit assistance will be in your best interests.

This recommendation will include information about why this is in your best interests and how it is aligned to your needs and objectives.

In the case of actual, potential, or perceived conflicts of interest, we will disclose these to you and prioritise your interests ahead of our own in all circumstances. This includes giving priority to your interests in situations where we know, or ought to reasonably know there is a conflict between the interests of you and the interest of ourselves or a third party.

Fees payable by you

As the licensee, we do not charge you for our services as we are paid commission by the financier. However, our credit representative may charge a fee and you may need to pay the financier's application fee, valuation fees, and other fees. We will communicate any fees when providing you with credit assistance.

Commissions received by us

We may receive commissions from the lenders and lessors who provide finance for our customers. These are not fees payable by you. The percentage of the commission varies, however generally ranges between 0.60% and 0.75%. We will provide you with full details on the nature and amount of these commissions and you can obtain additional information about this by asking us.

Commissions payable by us

We source referrals from a broad range of sources. For example, we may pay fees to call centre companies, real estate agents, accountants, or lawyers for referring you to us. These referral fees accord with usual business practice and not payable by you. We will disclose the nature and amount of these and you can obtain additional information about these commissions by asking us.

Our internal dispute resolution scheme

We hope you are delighted with our services, but if you have any complaints you should first notify your credit assistance provider. If the complaint can't be resolved then please contact our Internal Complaints Officer using the details in the Key Information section above.

You should explain the details of your complaint as clearly as you can. You may do this verbally or in writing. When we receive a complaint, we will attempt to resolve it promptly. In cases where your complaint will take longer than 30 days to resolve, we will notify you in writing.

Our external dispute resolution scheme

If we do not reach an agreement on your complaint, you may refer the complaint to an ASIC Approved External Dispute Resolution (EDR) Scheme. Our external dispute resolution provider is specified above. External dispute resolution is a free service established to provide you with an independent mechanism to resolve specific complaints. You can obtain further details about our dispute resolution procedures and obtain details of our privacy policy on request.

Things you should know

We don't make any promises about the value of any property you finance with us or its future prospects. You should always rely on your own enquiries.

We don't provide legal or financial advice. It is important you understand your legal obligations under the loan and the financial consequences. If you have any doubts, you should obtain independent legal advice before you enter any loan contract.

Our credit representatives

We have appointed a number of credit representatives to provide services. Details of the credit representative you are dealing with are set out below.

| Credit Rep | oresentative's Full Name | Gurminder Taggar | | | |
|------------------------------|--------------------------|------------------------------|--|--|--|
| Address | Level 23, 520 Oxfor | d St Bondi Junction NSW 2022 | | | |
| Phone | 0430276874 | | | | |
| Credit Representative Number | | | | | |

This section provides details of the 6 most frequently used lenders by your credit representative over the last financial year. This is not intended to be a comprehensive list, as there are other lenders on the current panel that may be utilised (refer section below)

Top 6 Lenders - Your Authorised Credit Representative:

| Lending Institutions and Financiers | % of loan settled for the previous financial year |
|--|---|
| 1. Commonwealth Bank | 21.43% |
| 2. Macquarie | 17.86% |
| 3. National Australia Bank | 17.86% |
| 4. Bank of Melbourne | 10.71% |
| 5. ANZ Australia | 10.71% |
| 6. BankWest The number of lenders used in the la | 7.14% ast financial year is 10*. |

The information above is generated based on a full financial year, so in some circumstances a full year's data may not be available. In these instances, the field will be blank or there will be limited information, however you can request further details from your broker.

The Choice Aggregation Services lenders I am accredited with.

| Adelaide Bank | | Bank of Queensland | | Go Beyond | | Macquarie | | Prime Capital (SBL) | 0 |
|----------------------|----|---------------------|---------|----------------------|----|----------------------|----|------------------------|-----|
| Adelaide Bank | | Commercial | 0 | Commercial | | Commercial | 0 | Prospa | 0 |
| Commercial | | Bank of Us | | Go Edge | | Macquarie Leasing | 0 | RedZed | 0 |
| Affordable Car Loans | _ | Bank SA | | Go Flexi | 0 | ME Bank | | RedZed Commercial | _ |
| (AF) | 0 | Bank SA Commercial | 0 | Go Flexi Commercial | | Medfin Asset Finance | | Resimac | |
| Affordable Car Loans | 5 | BankWest | | Granite Commercial | | Medfin Finance | 0 | Resimac Asset | |
| (SBL) | 0 | Better Choice Home | | Granite Homeloans | Ō | Metro Finance | Ō | Finance | 0 |
| Agiliti Capital | 0 | Loans | | Great Southern Bank | 0 | MoneyPlace | 0 | Scottish Pacific Asset | |
| Alex Bank | 0 | Beyond Bank | | Grow | 0 | Morris | 0 | Finance | 0 |
| Allianz | 0 | Bluestone | | Health Professionals | | Mortgage Mart | 0 | Scottish Pacific | |
| AMP Australia | | Bridgit | | Bank | 0 | Moula (PL) | 0 | Commercial | |
| Angle Finance | 0 | Brighten | 0 | Heartland Seniors | | MyState | | Society One | |
| ANZ Asset Finance | 0 | Capital Finance | | Finance | 0 | NAB Asset Finance | 0 | St George | |
| ANZ Australia | | CBA Asset Finance | | Heritage Bank | | NAB Commercial | 0 | St George | |
| ANZ Commercial | | Comminsure | \circ | HomeStart | 0 | National Australia | | Commercial | |
| Assetline Capital | 0 | Commonwealth Bank | < ✓ | ING | | Bank | | Suncorp | |
| Assetline Commercia | 10 | Commonwealth | | ING Commercial | 0 | NOW Finance | 0 | Suncorp | |
| Athena | 0 | Commercial | | Judo Bank | 0 | Oak Capital | | Commercial/Business | S 🔾 |
| Aust. Life Insurance | 0 | Credit Union SA | \circ | Judo Bank Asset | | Commercial | 0 | Teachers Mutual | |
| Australian Financial | 0 | Deposit Assure | | Finance | 0 | P&N Bank | 0 | Bank | |
| Australian Military | | Deposit Power | | Judo Bank | | Paramount | | uBank | |
| Bank | 0 | Early Pay (AF) | \circ | Commercial | 0 | Commercial | 0 | UniBank | |
| Auswide Bank | | Early Pay (SBL) | | Keystart Home Loans | 0 | Paramount | | Victorian Mortgage | |
| Azora | 0 | Finance One (AF) | | La Trobe Commercia | 10 | Mortgage Services | 0 | Group | |
| Banjo (AF) | 0 | Finance One (SBL) | | La Trobe Financial | | Pepper Asset Finance | 90 | Virgin Money | |
| Banjo (SBL) | 0 | Finance One (SBL) | | Latitude Personal | | Pepper Money | | Australia | |
| Bank First | 0 | Firefighters Mutual | | Loan | | Pepper Money | | Wave Money | |
| Bank of China | 0 | Bank | | Liberty | | Commercial | 0 | Westpac | |
| Bank of Melbourne | ☑ | FirstMac | | Liberty Commercial | 0 | Pepper Money | | Westpac Commercia | 10 |
| Bank of Melbourne | | Firstmac Car Loans | 0 | Liberty Motor | | Personal Loans | 0 | Westpac Equipment | |
| Commercial | 0 | FlexiCommercial | | Finance | 0 | Plenti | 0 | Finance | |
| Bank of Queensland | 0 | Go Beyond | | Macquarie | | Plenti Auto Finance | 0 | WISR (PL) | 0 |
| | | | | | | Prime Capital (C) | 0 | WISR (AF) | |

| Commission received by us | Your credit representative may receive all or part of the commissions and fees referred to above directly or indirectly from the licensee. You can obtain information from them about a reasonable estimate of those commissions and how the commission is worked out. |
|--|--|
| Other benefits | Your credit representative must maintain a centralised register recording all forms of gifts, hospitality and other related remuneration. It is available to you upon request. |
| Tiered Services | Your credit representative may have access to tiered servicing arrangement with certain credit providers. A tiered servicing arrangement provides non-monetary benefits such as providing preferential service which can assist your credit representative in achieving better outcomes for you. Examples include faster reviews by lender credit analysts and/or application turnaround times. The list of any tiered servicing arrangements they have is available on request. Where your credit representative makes a recommendation to a lender with whom they have one of these arrangements, this will be disclosed to you. |
| Fees payable by you | Your credit representative may charge a fee for their services. More details about the fees payable by you will be set out in a Quote and Proposal document which they wi give you before a finance application is lodged. You may obtain from them information about how these fees and charges are worked out and a reasonable estimate of those fees. |
| External Dispute Resolution Scheme Contact Details | Australian Financial Complaints Authority Online: www.afca.org.au Email: info@afca.org.au Telephone: 1800 931 678 (free call) Mail: GPO Box 3, Melbourne Vic 3001 |
| National Debt Helpline | If you're having difficulties managing your debts you can seek free assistance from the National Debt Helpline on 1800 007 007 or via the website ndh.org.au |



If you have any questions about this credit guide or anything else about our services, just ask at any time. We're here to help you.